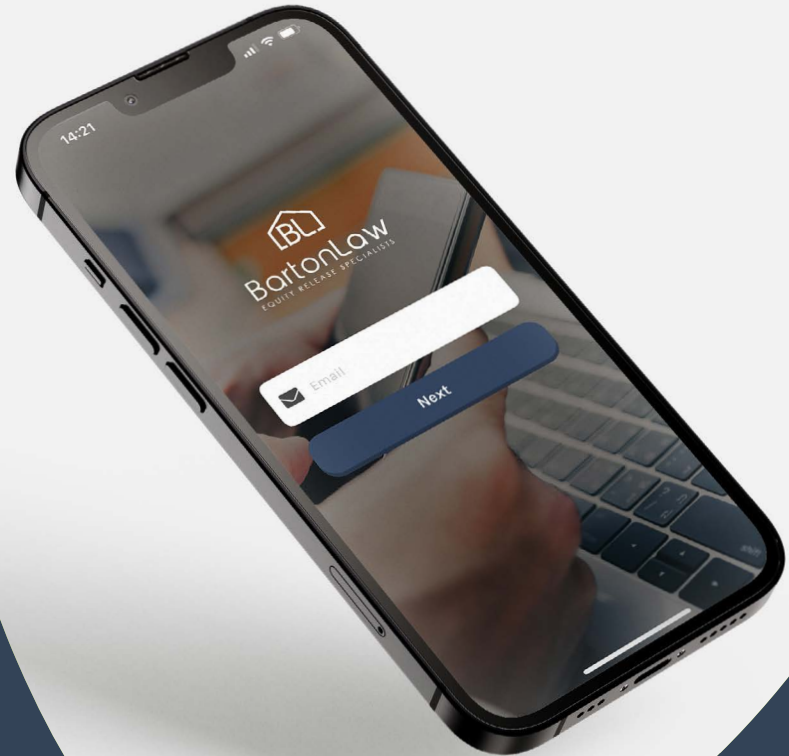




BartonLaw
EQUITY RELEASE SPECIALISTS

Our Client Mobile App



What can you do on our client app?

Digital Signature

Sign documents quickly with our digital signature system.

Push Notifications

Relax knowing your phone will 'ping' with any update or action.

Biometric Login

Only you can access the app by using facial / fingerprint recognition.

Forms & Questionnaires

Fill out your forms and complete through the app in record time. It saves the progress and allows you to complete at a time that suits you.

Process Flows

Your solicitor will create a process flow with milestones to keep you fully informed.

Client 'To-Do' List

Stay organised. Your solicitor will create a list so you know what you need to do.

Document Upload

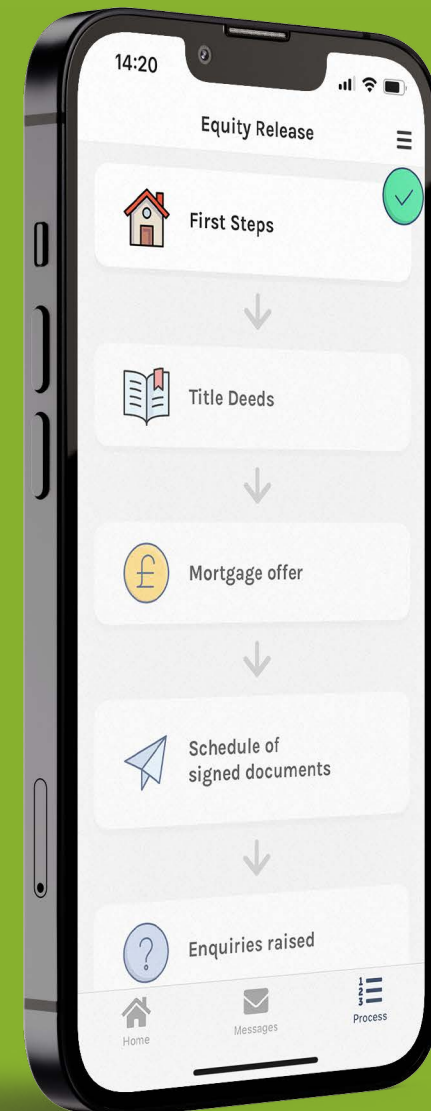
You can upload or scan documents straight from your phone, tablet or computer.

ID/AML

Our market leading Identity check feature provides your solicitor with ultimate reassurance of your identity.

Secure Instant Messages

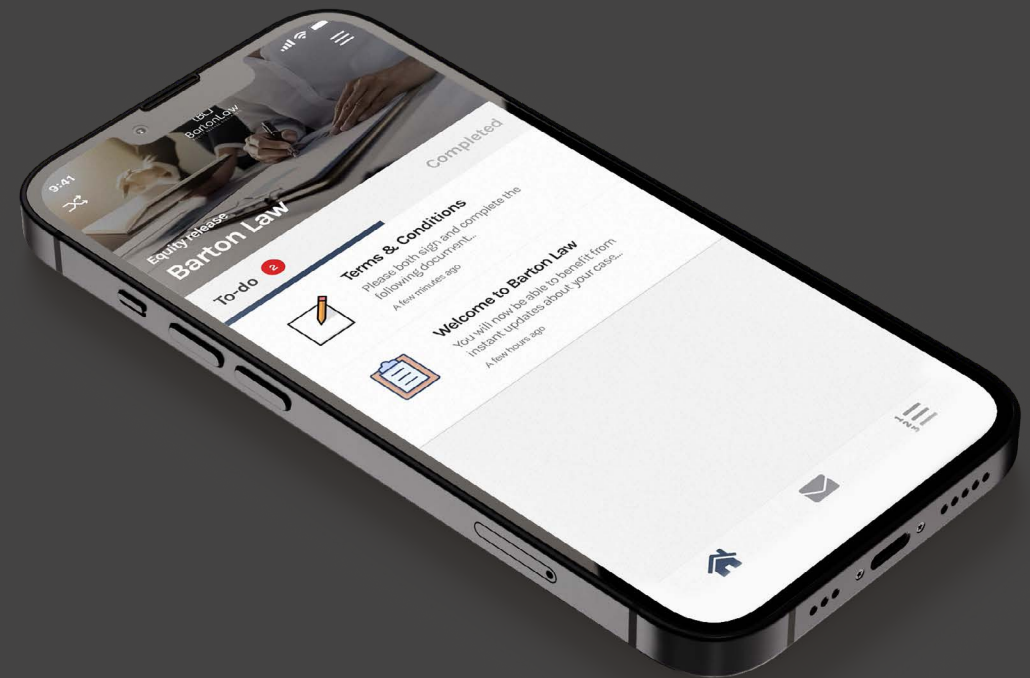
Keep a communication trail between you and your solicitor. It is an easy way to communicate with each other.



What are the key benefits?

Our Client Mobile App

- 24/7 access to your case
- Quicker transactions
- Case progression Milestone
- Securely sign forms & documents electronically without having to print and post
- Send secure instant messages / documents straight to your lawyer
- Push notifications to alert you to view your case updates Personalised 'To-Do' List



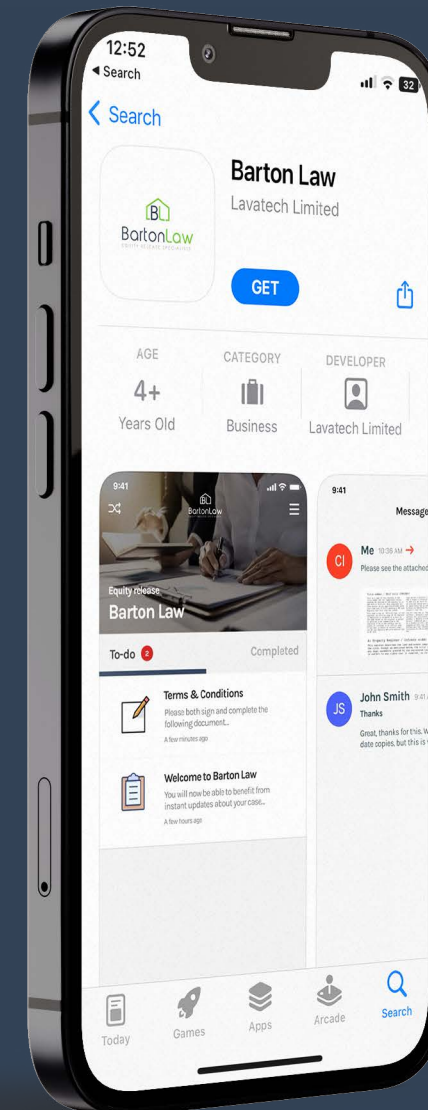
Download & login

Our Client Mobile App

Please note: Once you have registered with your chosen representative they will activate your client app account and provide you with a login and password.



- 1** Search for 'Barton Law' on the App Store/ Google Play.
- 2** Download the app directly to your device.
- 3** Enter your email address.
- 4** Receive a verification email.
- 5** Follow the instructions in the verification email to set up your account.
- 6** Login and click on the menu to turn on your biometric login security.



Is the app free to download?

Yes, our client app is free to our clients! We always encourage our clients to use the app so they can receive instant updates on their case.

How long do I need to keep the app?

The app acts as an archive for all of your documentation and you will still be able to access it even after your case is closed. We advise our clients to keep the app to refer back to.

Is the app secure?

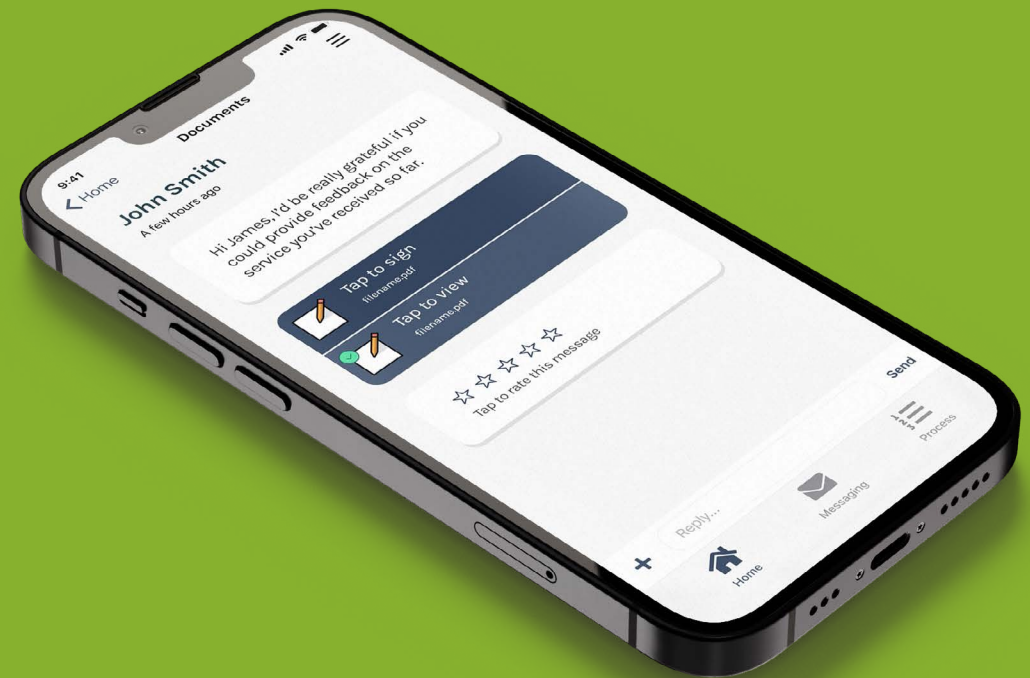
Yes, our app is more secure than communication by telephone, email and post. There are a number of security features built into the app to protect you, one of these is the encryption of data.

What can I upload to the app to share with my solicitor?

You can upload jpeg's, pdf's and .doc files to share information with the solicitor working on your case.

Do I still need to go to my solicitor office?

Our existing service is still there to support you, but our app means you can manage your case completely remotely, from the comfort of your own home.



Need help?

Our Client Mobile App

Contact our friendly team

Please get in touch via one of the methods listed below.

T: 01392 241 277

E: info@bartonlawltd.co.uk

Monday - Friday: 8am to 6pm

Leeward House Exeter Business Park, Fitzroy Rd Exeter EX1 3LJ



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